Aim of feedback:

To assess the effectiveness of the solution's prototype provided and, moreover, whether it satisfies the client's expectations. I'll be making a questionnaire for both technical and non-technical users in this feedback. Instead of asking general questions, I'll include ones that address every distinctive aspect of the website.

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| Audience | Prototype option | Prototype you will produce | Questions to ask about the prototype | Method of gathering feedback | Who to get feedback from and why |
| Non-Technical and technical | Colleague testing session: gathering a group of colleagues and allowing them to test the website while watching their responses and behaviors.  Presentation and demonstration: Giving a presentation to the audience, showing them how the prototype functions, and then getting their input by asking prepared questions. Video walkthrough: making a video that guides students around the website and sharing it with their peers.  Providing a webpage link: distributing the website link to students (but only if they have access to the localhost and are linked to the college network). | This project has not been made public. Unfortunately, this makes more problems in getting others to test it and therefore options are limited. My technical testers will be located in the same network as me, I have an opportunity to send them the link so they can see the website for themselves rather than watching a video with less interactivity.  Furthermore, the video would be quite inconvenient as the tester would have to keep going back and forth to fill out the form. | * Please enter your name * Please enter your skill level * Based on the first impression what would you rate the website? * Does the website give a clear understanding of its purpose? * Describe the website design. Is the website visually appealing * Is the interface. Intuitive, clear and easy to navigate? * What are your thoughts on the terms and conditions? Do you think I placed it in the appropriate place? * Is the navigation bar easy to find and easy to read? * What are your opinions of the logo? Do you think it repersents a green tech company? * What would you rate the navigation bar and the logo? * This is the colour palette for the solution. Do you think it resembles green tech? * Can you hover over the blue buttons? Does the colour darken? * Do the buttons direct you to the correct page? * What would you rate the homepage * From only seeing the homepage, Is the vision / goal clear? * Does the navigation bar links direct you to the correct place? * Please rate the homepage * Did you find that the images illustrated the correct quotations? * Did it capture your attention? * Did you find that the ‘Learn more’ buttons direct you to the correct page? * What did you think of my ‘About us’ page. How was the information displayed? * Please rate the log in/ Sign up page * Once logged in, what was your first impression of the dashboard? (Please note that there will be empty spaces as you have not calculated your energy consumption or have scheduled a consultation) * Please rate the schedule page * Did you see the message “Please log in or sign up before booking”? * Did you see the social media icons or google as another option to log in. However, do note that this cannot be done and it will be fixed in further development. * Did the carbon calculator give accurate results * In the energy page, did it track your energy usage correctly and did it display the results * Please rate the energy page * What is your overall impression of the website * Please look at the database naming conventions. Do you think I chose the appropriate names? (Questions further are for technical users) * Take a look at the folder structure. If a technical user tried to add on to this website do you think it would be easy? | To create the from s i have chosen to use Microsoft forms to father feedback from both technical and non-technical users.  Microsoft forms is good for functionality as you can attach videos or images to the questions. In addition, there are multiple ways to ask users to rate, to choose a multiple answer question or to write a long answer. |  |